

Citizens,

Last week we completed the sale of our water system to **Virginia American Water (VAW)**. You should have each received an informational letter from them by now. That letter explains how the transition will work over the upcoming billing cycles.

***If you have questions about your water bill, or if you need to report a water leak or other water-related emergency, please contact VAW directly by calling 1-800-452-6863. You can also report water emergencies directly through the VAW website via this link:***

***<https://emergency.amwater.com/pre-login>.***

Note that VAW billing will only include water. Beginning in June your sewer bill will be separate and will be generated by the **Sussex Service Authority (SSA)**. The sewer bill should be paid directly to the SSA according to instructions that they will provide. If you have questions about your sewer bill or need to report any issue with the sewer system, please contact SSA directly at 804-834-8930.

Privatizing our water system is a huge win for Waverly. We appreciate your patience as we work through the details of this transition.

Mayor McPhaul